Stake legal reference: identity, complete territory list and complaints

Tower Rush India | https://towerrushindi.com/en/casinos/

Saved operator identity and legal scope

These are the supplied Stake identity/terms statements, not a current legal opinion or an assertion of permission in every country. A licence described by the operator does not remove the separate territorial exclusions.

Entity / licence	Exact recorded identifiers
Medium Rare N.V.	Owner/operator; registration 145353; Seru Loraweg 17 B, Curaçao.
Licence	Curaçao Gaming Authority OGL/2024/1451/0918.
Medium Rare Limited	Wholly owned payment subsidiary; HE 410775; 7–9 Riga Feraiou, Lizantia Court, Office 310, Agioi Omologites, 1087 Nicosia, Cyprus.
MRS Tech Ltd	Wholly owned payment subsidiary; HE 477481; Patrikiou Loumoumpa 7, Block A, Pervolia, 7560, Larnaca.
Support	support@stake.com
Alternative dispute resolution	CADRE B.V., described as CGA-certified independent ADR; operators@cadre.online.

The promotional prose says licensing guarantees fair/safe play and that provider content is checked; those are operator claims. It refers to regulator-footer-logo verification, MGA-licensed suppliers and Gaming Labs certification of Pragmatic Play enhanced-RTP slots without giving another certificate number. Blackjack Lite by Quick Deal, Stake Blackjack by OneTouch and Stake Original Blackjack are the named product examples.

Registration, contract and duplicate accounts

Registration creates a contract including Terms and Conditions, Privacy, Cookies, Affiliate and Complaints Policies, plus game/betting rules (2.1). The user must read/understand terms and obtain jurisdiction-specific advice if uncertain; rejection means no access, including subdomains, source code or APIs (2.2). A personal registration application supplies email, full name, date of birth and address (4.2). Eligibility excludes under-18s or those below a higher local age, and residents of places where gambling is illegal; responsibility for lawful registration/use rests with the user.

Suspected multiple accounts or collusion may cause all related accounts to be suspended/closed and funds retained until the player shows no attempt to create duplicates (4.10). A user discovering multiple registered accounts must notify Stake immediately or risk blocking/retention (4.11). Access must occur from a

jurisdiction permitting it; services must not be used while located where online bets/casino/live play are prohibited.

Full prohibited-jurisdiction list from clause 14.3

Afghanistan; Alberta; Argentina; Austria; Australia; Belgium; Brazil; Cayman Islands; Colombia; Croatia; Cuba; Curaçao; Czech Republic; Cyprus; Democratic Republic of the Congo; Denmark; France; Germany; Greece; Iran; Iraq; Ireland; Israel; Italy; Liberia; Libya; Lithuania; Malta; Mexico; Netherlands; North Korea; Ontario; Peru; Poland; Portugal; Serbia; Slovakia; South Africa; South Sudan; Spain; Sudan; Syria; Sweden; United Kingdom; United States; Zimbabwe.

The clause applies to residents and to citizens/residents of other nations while physically in a prohibited jurisdiction. False/misleading residence or location information and VPN/proxy/similar methods to bypass restrictions are breaches (14.3–14.4). Money laundering, terrorist financing and trade-sanctions breaches are prohibited, and persons/entities on US, EU or other global sanctions/watch lists are excluded (14.2).

Rules, complaints and courts

Stake management retains authority over operation and game rules, but its decision does not remove complaint, CADRE or Curaçao-court remedies (13.1). A written complaint receipt is due within one week, with an explanation of handling (23.2). Following an unsatisfactory final decision, the customer may use CADRE's Claims Form or operators@cadre.online; the form URL is absent from the excerpt. Court remedies remain available (23.3/23.5).

The agreement is governed by Curaçao law, with stated exclusive Curaçao jurisdiction for customer disputes and waiver of forum objections, while preserving Stake's ability to sue in other competent jurisdictions concurrently where lawful (25.1). Invalidity of one provision does not invalidate other provisions or their effect elsewhere (26.1). Stake may assign/transfer/charge/sub-license/subcontract rights/obligations (28.4). These are the recorded contractual positions, not independent conclusions about enforceability.

Software rights, privacy scope and remaining source fragment

The source prohibits sub-licensing, assigning, renting/leasing/lending/transferring or copying software/access rights except expressly allowed. Software belongs to Stake or its provider; use conveys no IP ownership (17.5). Stake/licensors reserve code, structure, organisation, copyright and trade secrets. Unauthorised copying/distribution/publication/reverse engineering/decompilation/disassembly/modification/translation or unlawful use is prohibited within legal limits; users bear resulting costs, must report known unauthorised use and reasonably assist investigations (22.1).

The privacy policy names Medium Rare N.V. and both payment agents, covering membership, Stake-branded sites/subpages, mobile/tablet apps and other interactions. "Group" includes the operator and these branded services. Processing is described as lawful/fair and non-intrusive for licensed wagering operations, with storage/use/disclosure under the Privacy Act and policy. A separate poker-affiliate fragment says rake is taken from each pot and used in commission calculations but does not include the promised formula; no rate/formula is invented.