Contacting the editorial team

Tower Rush India • https://towerrushindi.com/en/contact/

The correct recipient

Send questions about editorial material to editorial@towerrushindi.com. The author's editorial team handles enquiries about its own website and personal-data enquiries in that scope. Casino customer support and casino KYC are separate services.

Information in an editorial enquiry

Field	Purpose
Name	Identifies the sender of the enquiry.
Email	Contact address for the enquiry.
Subject	Identifies its topic.
Message	Explains the question or correction.
Page URL	Optional reference to the relevant page.

Payment documents and passwords are not collected through this form. A separate consent applies to processing the enquiry; it does not automatically include a marketing subscription. An editorial question and a personal-data request have different purposes even when they reach the same editorial team.

Retention and closure

Record	Period and starting event
Enquiry and email copy	90 calendar days after closure. Reading the message again does not restart the closure date.
Delivery and error logs	14 days from the technical event; payment content is not recorded.
Backups	30-day rotation, counted from creation of the copy.

After the 90-day period, the working record is deleted unless a separate retention duty applies. Deleting a working record does not instantly remove a backup. The last copy leaves through its 30-day rotation, and restoration must not return expired enquiries to the working database.

No reader account is needed

The editorial website has no reader account, newsletter, published user comments or AI assistant in its defined service profile. Registering at a casino does not create a login at towerrushindi.com. Complaints about editorial publication go to the editorial contact or form; a financial claim against a casino has a different recipient.