Editorial data, storage and retention

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Scope and responsibility

The editorial team is responsible for enquiries addressed to the editorial website. The casino operator remains responsible for its own KYC. The public editorial contact is editorial@towerrushindi.com. A reader's casino account is not an account of the editorial website.

Category	Recipient and function
Name, email, subject and message	Editorial enquiry. A page URL is optional.
Delivery or error event	Technical delivery/error log; payment contents are not recorded.
KYC documents	The operator's identity-verification channel, not the editorial form.

Consent and site features

Enquiry processing has a separate consent. Marketing consent is not bundled automatically. The defined editorial service has no newsletter, newsletter provider, advertising subscriber database, reader accounts, published comments or moderation log.

The language preference is kept in local storage. Necessary technical preferences are distinguished from analytics and advertising. Third-party analytics is not connected, no analytics supplier is selected, advertising cookies are not active, and advertising pixels are disabled. The editorial site does not receive betting events.

There is no site AI assistant, site-side AI conversation history, AI provider, model or processing region for such a service. The site does not make AI-provider calls, so storage settings and provider logs are not attributed to a nonexistent service. Hosting, the processing region, the server and any external processor belong to the editorial infrastructure, separately from the casino identity-verification service.

Three separate retention clocks

Record	Retention rule
Working enquiry and email copy	90 calendar days after closure. Reopening the message to read it does not renew closure.
Delivery/error log	14 days from the event.
Backup	30 days from creation of the copy, through rotation.

Working records are removed after 90 days unless a separate obligation requires retention. The working-record deletion and backup expiry are different events. A backup remains until its rotation date, and restoring a copy must not restore expired enquiries into the active database. Data-request forms and editorial-question forms are distinguished by purpose.